



# CAPABILITY STATEMENT

## OVERVIEW

Fenton Transcription, LLC. dba Resolute Documentation Services (RDS) has a proven record of success in providing secure verbatim transcription services to government agencies. RDS is a California certified Small Business Enterprise and a Federal Total Small Business. RDS has been providing transcription services to a variety of customers nationwide since 1973. RDS has the talent, expertise, technology and experience necessary to perform transcription services for state, federal, local, and law enforcement government agencies.

*All transcriptions are secure using encrypted secure connections that are HIPAA and Sarbanes-Oxley compliant and includes full cycle encryption and audit logs.*

**LEGAL AND VERBATIM:** Hearings, multi- speaker interviews, phone calls, witness statements, etc.

**POLICE AND LAW ENFORCEMENT:** Police reports, investigative interviews, parole and probation department reports, 9-1-1 calls, body cam / in-field transcription, and other multi-speaker interviews.

**MEDICAL / LEGAL:** Medical board interviews, Insurance/Worker's Comp hearings, individual dictation by phone, mobile application for smart phones, digital recorder, computer / microphone, etc.

## PAST PERFORMANCE

- **Sacramento County Sheriff's Department, 6/2019 - Current: \$350,000 (Annually)**
- **Los Angeles County Sheriff's Department Master Agreement, 5/2019 - Current**
- **Department of Justice - Office of Inspector General, 2/2019 - 2/2024: \$624,532**
- **County of Los Angeles - Department of Probation, 2010 - 2020: \$6,000,000**
- **State of CA - Dept. of Consumer Affairs, Medical Board of California, 2012 - Current: \$154,000**
- **State of CA - Dept. of Consumer Affairs, Division of Investigation, Health Quality Investigation Unit, 2012: \$1,200,000**

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## PROFILE

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### CERTIFICATIONS

**CA Small Business Enterprise**  
**#1646320**

**Federal Total Small Business**

**Tax ID**  
**#273800162**

**DUNS**  
**#116752824**

**CAGE**  
**#870P6**

**NAICS**  
**561410, 561492**

### INSURED

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**Resolute Documentation Services**  
**28720 Roadside Dr.**  
**#250**  
**Agoura Hills, CA**  
**91301**

**Est., 1973**

**100 % U.S.A.**  
**Staff and Technology**